



Georgia Board of Pardons & Paroles Voice Supervision Program

Introduction

Georgia State Board of Pardons and Paroles



AnyTrax



- Chris Barnett, Regional Director
- Board was Established in 1942
- Mission Statement
- Supervises 28,000 offenders
- 400 Certified State Parole Officers
- 43 Districts, covering 159 Counties

- Matt Ahlert, VP Services
- Over 650 Agencies in 47 states
- Alternative Monitoring Solutions
- Software as a Service (SaaS) with Voiceprint Biometrics
- Save Time / Improve Outcomes

Challenges

- **Budgetary Constraints**
- **Increasing Offender Populations**
- **Increasing Oversight / Accountability**
- **Demands for Improved Efficiency & Effectiveness**
- **Focus on Outcome Measures**



Goals

Parole Board Goals:

- **Budget neutral**
- **Enhanced resource management**
- **Systems integration capable**
- **“Evidence Based Practice” compliant**
- **Improve communication**
- **Improve success outcomes**
- **Protect the citizens of Georgia**

Solution

- **“Implemented properly, automated reporting systems can be an essential tool that allows agencies to reallocate their resources in a manner that is both cost effective and in alignment with evidence based practices”. (APPA Perspectives – Fall 2010)**
- **In 2011, after researching several alternatives, the Georgia Board of Pardons and Paroles established a public-private partnership with AnyTrax.**

AnyTrax Overview

- **Phone and Web Based solution for monitoring and communicating with Offenders. AnyTrax includes:**
 - Automated Interviews
 - Curfew Checks
 - Cell Phone Tracking
 - Court Date Reminders
 - Drug Test Scheduling and Notification
 - Appointment Reminders
 - Payment Processing
 - Voiceprint authenticated communication
 - Seamless integration between services/systems
- **Software as a Service**
 - No technology effort, cost or management (100% Offender Funded)
 - 24/7/365 availability
 - Requires only computer/internet (for officers) and telephone (for parolees)



How it Works

- **Conduct formal risk assessment**
- **Collect baseline voiceprint**
 - Unique within Community Supervision
 - Automatic tuning over time
 - Practically no False Alerts for the officer
 - Verifies identity with over 99% accuracy
- **Parolee calls AnyTrax**
- **AnyTrax conducts interview, records responses, and alerts officer to any exceptions**
- **Officer responds to parolees that require attention**



Program Effectiveness

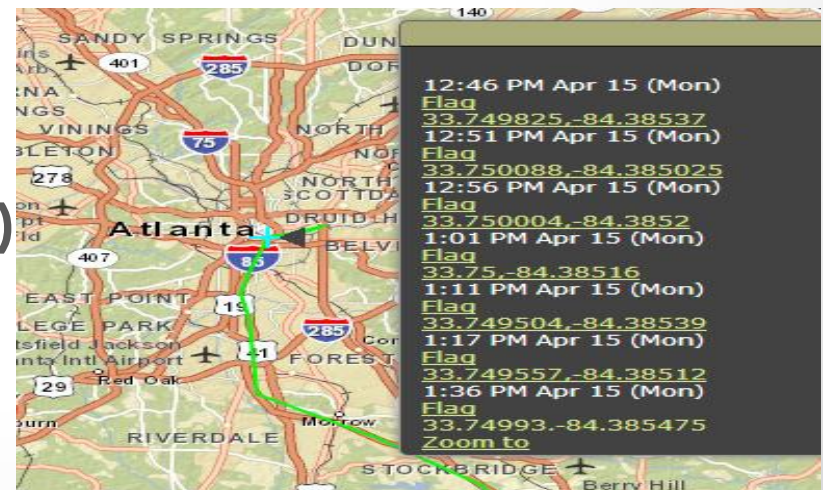
- Over 5,000 parolees enrolled during the first year of operation, about 3,300 active at any given time.
- Caseload reductions of 10-20 parolees
- AnyTrax cases: ~10 minutes per day
- Extremely high check-in rate (95%)
- Parolee Reward/Sanction based on compliance
- **98.3% successful completion/continuance**

Program Impact

- 39 full parole officer equivalent caseloads
- Officers have more time for higher risk cases
- Supports strategic plan to put officers in field
- Incentive for parolee compliance
- Statewide successful completion rate has measurably improved
- Provides additional/future monitoring solutions

(The Way Ahead)

- Curfew
- Cellphone Location (CellTrax)
- No cost to the state



Questions

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